

These are the proposed changes for an upcoming PRISM release and are subject to change based on prioritization of the defects and their impacts.

PRISM Planned Release C4-1.24.1 (9/12/2026)

Planned Release	Task Title	Office	SPOT
C4-1.24.1 (9/12/2026)	JDK 17 Upgrade & Application Server Upgrade - Phase 1	Office of Systems and Project	18576

PRISM Planned Release C4-1.24 (8/19/2026)

Planned Release	Task Title	Office	SPOT
C4-1.24 (8/19/2026)	Prior Authorization triggers error message VM_BVM.400380:E-Codes (External Cause of	Office of Long Term Services	10042
C4-1.24 (8/19/2026)	Member Level Error Report has invalid error records	Office of Managed Health Care (OMHC)	10157
C4-1.24 (8/19/2026)	837 Failed in loading due to subscriber first name missing	Office of Medicaid Operations	10355
C4-1.24 (8/19/2026)	Interface 431 CLAIM_STATUS_CAT_CODES_IN - ADJUSTMENT_REASON_CODE	Office of Systems and Project	10577
C4-1.24 (8/19/2026)	EDI HIPAA INBOUND TRANSACTIONS "UHIH Real time" Summary and Detail counts	Office of Medicaid Operations	10578
C4-1.24 (8/19/2026)	NEMT Modivcare Encounter and EDI Submission	Office of Healthcare Policy	11060
C4-1.24 (8/19/2026)	Reconcile the Outbound/Ack files generated in PRISM against the files posted to the	Office of Medicaid Operations	11156
C4-1.24 (8/19/2026)	Location filter error in pgLicenseCertificationList Page	Office of Medicaid Operations (OMO)	11334
C4-1.24 (8/19/2026)	Error Code 20902 Duplicate encounter, updates to line level processing for rendering	Office of Managed Health	11738
C4-1.24 (8/19/2026)	Prior Authorization Uploaded Documents - Document Name is displaying as Other when	Office of Healthcare Policy	12312
C4-1.24 (8/19/2026)	Additional field validations for new PASRR screens created in CR 8462 (NC	Office of Long Term Services	12489
C4-1.24 (8/19/2026)	271 Transactions not linked to the 270 Inquiry Transaction	Office of Medicaid Operations	12548
C4-1.24 (8/19/2026)	Business is requesting the Mass Adjustment Processing steps to allow other roles to	Office of Medicaid Operations	13058
C4-1.24 (8/19/2026)	Design Document CE UT-I Pharmacy Encounter Edits tab and On-screen configurations	Office of Managed Health	13331
C4-1.24 (8/19/2026)	Unable to submit Forgot Password Request for Oracle Financials	Office of Systems and Project	13355
C4-1.24 (8/19/2026)	Error Code 20160 Procedure has unit limit per year, posting with a valid Prior	Office of Medicaid Operations	15127
C4-1.24 (8/19/2026)	UT-4 Blanket Code Qualifier Y1011-Y1013 is INACTIVE and still allowed on the PA (NC	Office of Healthcare Policy	15213
C4-1.24 (8/19/2026)	Risk Score's Change Needed, Can't be Changed	Office of Long Term Services	15394
C4-1.24 (8/19/2026)	Update the error message "PA Access" in Design Document Prior Authorization LG1	Office of Healthcare Policy	15502
C4-1.24 (8/19/2026)	ViewPharmacyClaimHeaderDetail TCN Hyperlink	Pharmacy Team	15531
C4-1.24 (8/19/2026)	Third-Party Liability Paid and Medicaid Paid \$0.00. Left Patient Responsibility amount	Office of Medicaid Operations	15852
C4-1.24 (8/19/2026)	EDIT 2005 Missing Ambulance Service modifier(s), a single modifier is currently being	Office of Medicaid Operations	16065
C4-1.24 (8/19/2026)	PRG-2829 Case Management Agency Correction	Office of Long Term Services	16267
C4-1.24 (8/19/2026)	Reg Alignment issue in the Correspondance Template (NC Enhancement)	Office of Long Term Services	16581
C4-1.24 (8/19/2026)	National Drug Code List screen is just spinning and does not resolve	Office of Medicaid Operations	16635
C4-1.24 (8/19/2026)	Edit 5354 Services not paid when unbundled, posting incorrectly	Office of Medicaid Operations	16738
C4-1.24 (8/19/2026)	Historical tables proposal for interfaces STG tables(NC Enhancement)	Office of Systems and Project	16839
C4-1.24 (8/19/2026)	Error Code 5522 Missing or invalid prior authorization number for Inpatient psychiatric	Office of Medicaid Operations	16846
C4-1.24 (8/19/2026)	New DataStage PROD: Sequence generator issue - phase 3 (PRV, GS, PA, TPL, CARE,	Director's Office (DO)	16940
C4-1.24 (8/19/2026)	Edit 1332 Unable to price for the date of service, bypass is not working	Office of Medicaid Operations	16960
C4-1.24 (8/19/2026)	Edit 1217 Timely Filing - Attachment available, Forced by User A on 12/12/25 but shows	Office of Medicaid Operations	17232
C4-1.24 (8/19/2026)	PEGA displaying incorrect age in MRB Review Case	Office of Eligibility Policy	17316
C4-1.24 (8/19/2026)	Add Medicaid's MyBenefits verbiage to Benefit and Welcome Letters (Promote	Office of Managed Health	17408
C4-1.24 (8/19/2026)	New Admission Record rule to derive Benefit Plan End Date	Office of Long Term Services	17663
C4-1.24 (8/19/2026)	Reassign error - Supervisor Review	Office of Long Term Services	17857
C4-1.24 (8/19/2026)	Screen update to replace Pay Cycle Date with Check date Payment summary list page	Office of Managed Health	18139
C4-1.24 (8/19/2026)	Duplicate rows on MBR_BUYIN_DETAIL_S	Director's Office (DO)	18276
C4-1.24 (8/19/2026)	System allowed two nursing facility admission records to be approved and open at the	Office of Long Term Services	18300
C4-1.24 (8/19/2026)	1125 Mass adjustment submitted by user for approval, Data Base JOB Needs to be fixed	Office of Medicaid Operations	18417
C4-1.24 (8/19/2026)	Crossover claim not paying PR 96	Office of Medicaid Operations	18494
C4-1.24 (8/19/2026)	Warrant number and status not updating for Deduction Authority Entities	Office of Financial Services	18496
C4-1.24 (8/19/2026)	820 Balancing Issue, MC Retro rate payments failed to process all updated rate line	Office of Managed Health	18510
C4-1.24 (8/19/2026)	270 after load recovery process not updating the file status to success	Office of Medicaid Operations	18512
C4-1.24 (8/19/2026)	Update 416 and 563 schedules to run on week days (NC Enhancement)	Pharmacy Team	18542
C4-1.24 (8/19/2026)	My License Office MLO - Provider should be end dated based on the license hierarchy.	Office of Medicaid Operations	18582
C4-1.24 (8/19/2026)	820 Invalid format	Office of Managed Health	18629
C4-1.24 (8/19/2026)	Notifications are "Assigned to" Provider	Office of Healthcare Policy	18652
C4-1.24 (8/19/2026)	PRISM updated but UTDW_TGT_PROD not updated for DRG fields	Office of Reimbursement,	18657
C4-1.24 (8/19/2026)	Increase defect capacity in the 1.24 release	Office of Systems and Project	18736
C4-1.24 (8/19/2026)	Recurring payments in Third-Party Liability Buyout did not issue	Office of Eligibility Policy	18782
C4-1.24 (8/19/2026)	834 Copay status reported incorrectly	Office of Managed Health	18843

C4-1.24 (8/19/2026)	Department of Professional License Interface Processing Question	Office of Medicaid Operations	18846
C4-1.24 (8/19/2026)	No "Hospice" availability for provider	Office of Healthcare Policy	18878
C4-1.24 (8/19/2026)	Error Code 2010 Spenddown possible match, is processing through when no action is	Office of Medicaid Operations	18893
C4-1.24 (8/19/2026)	Workbasket display showing different cases for same provider for different users	Office of Long Term Services	18901
C4-1.24 (8/19/2026)	Claim paying zero instead of Patient Responsibility (PR) on crossover claim	Office of Medicaid Operations	18909
C4-1.24 (8/19/2026)	Manage Claim Denial Letter Failing	Office of Medicaid Operations	18971
C4-1.24 (8/19/2026)	Utah's Premium Partnership Error UT-Invalid RAC is Not Showing for Manual Payments	Office of Eligibility Policy	18972
C4-1.24 (8/19/2026)	My License Office MLO, The business end date is not updated accordingly based on	Office of Medicaid Operations	18974
C4-1.24 (8/19/2026)	Not able to create new admission record if PT/SP/SSP does not exist for Logged in	Office of Healthcare Policy	19020
C4-1.24 (8/19/2026)	Issue in Remittance Advice RA payment Detail page	Office of Medicaid Operations	19061
C4-1.24 (8/19/2026)	837 File's are failing due to submitting duplicate in REF[G1] Segment.	Office of Systems and Project	19265
C4-1.24 (8/19/2026)	Edit 1981 Exceeds a limit per calendar year for this procedure - PT/OT limits not working	Office of Medicaid Operations	19320
C4-1.24 (8/19/2026)	834 ADD record not generated	Office of Managed Health	19333
C4-1.24 (8/19/2026)	Incorrect Incarceration Dates	Office of Managed Health	19343
C4-1.24 (8/19/2026)	Capped rental for DME codes -Configuration testing	Office of Medicaid Operations	19439
C4-1.24 (8/19/2026)	Pega is not redirecting to login screen after session timeout	Office of Systems and Project	19547
C4-1.24 (8/19/2026)	Third-Party Liability TPL Screen Exception error while reject the records	Office of Systems and Project	19618
C4-1.24 (8/19/2026)	Medicaid Justice did not rederive	Office of Eligibility Policy	19648
C4-1.24 (8/19/2026)	IDD529 Pharmacy PA data to PRISM needs to come from two sources Optum and	Pharmacy Team	19653
C4-1.24 (8/19/2026)	CMTK Application Heap Space Issue	Office of Systems and Project	19751
C4-1.24 (8/19/2026)	Member's Fee-For-Service FFS / MC Benefit Plan BPs not rederived after incarceration	Office of Eligibility Policy	19791
C4-1.24 (8/19/2026)	Capitation Not Paid	Office of Managed Health	19831
C4-1.24 (8/19/2026)	Bad Request page displayed when canceling out of Pharmacy Claims Comments	Office of Systems and Project	19880
C4-1.24 (8/19/2026)	SPOT 15028 Incorrect derived Pricing rule -25% and Paid Amount derived as \$0, Defect	Office of Medicaid Operations	20007
C4-1.24 (8/19/2026)	Pay and report not working for error codes 20195, 20197, 20199	Office of Medicaid Operations	20009
C4-1.24 (8/19/2026)	IDD1405 Procedure Code (HPCPS) Paid Units Update	Pharmacy Team	20021
C4-1.24 (8/19/2026)	Bear River MH and SUD enrollment discrepancy	Office of Managed Health	20078
C4-1.24 (8/19/2026)	Interface file ERRORS with mismatched information to Vantage	Office of Financial Services	20168
C4-1.24 (8/19/2026)	Impact for not converting past 24 months to member level payments for CR 11060	Office of Systems and Project	20177
C4-1.24 (8/19/2026)	Interface 907 including too much data per IDD Rules (CR 16722)	Pharmacy Team	20330
C4-1.24 (8/19/2026)	Admission Record/PET Change Impacts on 140 record Type in Interface 907	Pharmacy Team	20331
C4-1.24 (8/19/2026)	907 reports only current and prospective eligibility after demographic-only change	Pharmacy Team	20332
C4-1.24 (8/19/2026)	PEGA Enhancements for EOP/PPC/Manual Reviews	Office of Healthcare Policy	2606
C4-1.24 (8/19/2026)	Issue in Add Coverage Type dialog	Office of Eligibility Policy	3463
C4-1.24 (8/19/2026)	Data missing from pgEnrollmentErrorTransactionList(Member)	Office of Managed Health	3587
C4-1.24 (8/19/2026)	Case Task not correct in Initial Enrollment Summary	Office of Long Term Services	3904
C4-1.24 (8/19/2026)	Benefit Letter sent for existing member before benefit issuance	Office of Managed Health	4688
C4-1.24 (8/19/2026)	Interface 429 -ADJUSTMENT_REASON_CODE SETS - Processing Error	Office of Systems and Project	5451
C4-1.24 (8/19/2026)	CORE Real-time returning Unauthorized error when using HT000004-801	Office of Medicaid Operations	5525
C4-1.24 (8/19/2026)	Edits 5356 Servicing provider unaffiliated with group practice & 5320 Servicing provider	Office of Medicaid Operations	6281
C4-1.24 (8/19/2026)	Provider is not able to retrieve 277 response in UAT when Business Status is INACTIVE	Office of Medicaid Operations	7569
C4-1.24 (8/19/2026)	Healthy U MCHIP-S location error - UAT environment	Office of Managed Health	7836
C4-1.24 (8/19/2026)	Revenue Codes for Intensive Outpatient, Partial Hospitalization, and Residential	Office of Healthcare Policy	8635
C4-1.24 (8/19/2026)	Provider Credentialing Service Provider Monthly Screening Error	Office of Medicaid Operations	9928